



September 8, 2006

Andy Inserra
[REDACTED]

Dear Mr. Inserra:

Thank you for your letters and petitions to Bob Iger, Jay Rasulo, and Ed Grier, which have been routed to our office for reply, regarding the PeopleMover at the *Disneyland*® Resort.

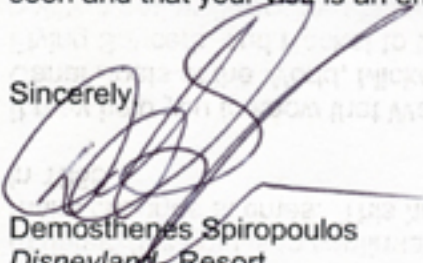
We appreciate your valuable feedback regarding our operation, and would like to assure you that our goals for providing a happy and unique experience in our theme parks have remained constant throughout the years. One of the ways in which we attempt to maintain this goal is to continually evaluate the various aspects of our operation and make changes at times. This has been the tradition since we opened *Disneyland*® Park in 1955

It may help you to know that Walt Disney himself, closed many attractions, including Canal Boats of the World, Mickey Mouse Club Circus, Stage Coach, Space Station X-1, Flying Saucers, and Rocket to the Moon, just to name a few. Some changes prove to be positive and well-received by our Guests, while others may need more work.

Walt Disney stated, "Disneyland will never be completed as long as there is imagination left in the world." In that spirit, we will continue to make additions and changes to *Disneyland*® Park and *Disney's California Adventure*® Park, all with the goal in mind to keep the Disney experience new, fresh and exciting. As diverse as the millions of visitors who come to the *Disneyland*® Resort each year, so are the reactions and opinions that we learn about. We rely on input from our Guests to help us determine when these changes should remain in effect or when we should implement something different. It is always our goal to provide a quality "show" for our Guests.

Again, thank you for contacting us. Comments such as yours are welcomed in that they assist us in evaluating our operation and our success in generating happiness for our Guests. We hope you will have the opportunity to visit the *Disneyland*® Resort again soon and that your visit is an enjoyable one in every respect.

Sincerely,



Demosthenes Spiropoulos
Disneyland® Resort
Guest Communications

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